

Phishing and scams

Real-world fake emails, texts and calls aimed at clinics, and the three-step habit that stops them.

Remember

- ✓ Watch for urgency, authority, surprises, requests to log in or pay, and details that don't match.
- ✓ Never give anyone your MFA code, and deny sign-in prompts you didn't start.
- ✓ Verify bank changes and unusual requests by calling a number you already have.
- ✓ Stop, look, verify.
- ✓ If you clicked, report it right away.

Quiz

5 questions after the video. Get 4 right to pass. Pass all six modules to earn your certificate.

What this module covers

- 01 What phishing is
- 02 The warning signs
- 03 Real examples aimed at clinics
- 04 Stop, look, verify
- 05 If you clicked
- 06 Take one apart
- 07 More real scenarios